



## **PUBLIC ANNOUNCEMENT AGAINST ILLEGAL COURIER SERVICES**

The Malawi Communications Regulatory Authority (MACRA) wishes to express concern about the operations of illegal courier services in the country's communications sector.

MACRA would therefore like to remind the General Public that according to the Communications Act, operating postal and courier services without a valid licence is illegal and punishable by law.

MACRA advises customers that the use of unlicensed courier service operators is at owners' risk as there is no guarantee for the safety and delivery of their parcels. The General Public is advised to conduct business with courier operators that have a valid licence with MACRA.

These are:

- Malawi Posts Corporation
- FedEx
- DHL International Malawi Limited
- SKYNET
- TNT Global Express
- Globeflight Worldwide Express
- Air Cargo Limited
- UPS Xerographics

- AMPEX Courier (AXA)
- National Bus Company Limited
- Times Courier Limited
- G4S
- W.B. Couriers Limited
- Premier Bus Services
- Siku Transport

For any enquiry regarding the above list kindly contact MACRA through:

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